

APPENDIX D

Internal Audit Performance Indicators - Final Outturn 2010/11

Work in Progress	Planned	Actual
PI 01 Audits brought forward	n/a	13
PI 02 Planned	74	74
PI 03 Unplanned	n/a	6
Fraud & Proactive Fraud work	2	19
Other audit work	5	32
Work in progress	81	144

Staffing/Financial	Planned
PI 10 Days lost to Sickness to date	48
PI 11 Days Training to date	40
PI 13 Cost per audit day	275
PI 14 Budget against outturn (excl recharges)	385,300

Productivity	Planned	Actual
PI 04 Chargeable Days to Date	1394	1505
PI 05 Management & Admin Days to Date	631	519
Total Days worked to Date	2025	2024
PI 06 % of Audits completed within Allocated days	75	43

Quality	Planned
PI 15 Client Satisfaction - Planning / Approach	95
Client Satisfaction - Quality of Report	95
Client Satisfaction - Value of Audit	95

Reporting	Planned	Actual
PI 07 Draft Reports Issued in Period	63	63
PI 08 Final Reports Issued in Period	62	62
Total reports Issued in Period	125	125
PI 09 % of Reports issued within 14 days of Audit	95	61

Recommendations	Planned
PI 16 No. of Recommendations made in final reports	n/a
PI 17 % of Recommendations Accepted	100
PI 18 % of Recommendations followed up within 6 mths	100

Management	Planned
PI 19 Team meetings	26
PI 21 Meetings with External Audit	6



Actual
21
24
216
325,100

Actual
100
100
100

Actual
391
97
100

Actual
26
5